

From Consulting to Support. 100% Maximo.

- Maximo Consulting — From implementations to integrations to upgrades, Interloc brings real world experience to ensure success.
- IBM Control Desk Consulting — IBM Maximo for your enterprise assets; IBM Control Desk for your IT Assets – Interloc provides excellence helping you manage your entire asset inventory.
- Business Transformation Services — Get the greatest return from your software investment with a partner who not only knows Maximo but knows how to make it actually work for you, your business and your industry.
- 24 x 7 x 365 LIVE Support — Local or global? Interloc's Follow the Sun support lets you talk to experienced Maximo consultants when you need them — 24 hours a day, 7 days a week, 365 days a year.
- International Software Sales, Support, and Services — Whether you are across the street or around the world, Interloc can meet all your Maximo needs.
- Hosting Services — The choice is yours — on premise or secure hosting in the Cloud – with Interloc.
- Mobile Apps — Built on the Mobile Informer platform, Interloc offers turn-key, out-of-the-box apps, laser-focused industry apps and our purpose-built apps. Enterprise-ready, Maximo mobility on your terms – with 100% user acceptance.

interlocsolutions.com

*Helping Your Business Realize
Maximo Success*

 **interloc**
100% Maximo®
consulting services. mobile solutions.

A Trusted Partnership

When it comes to your business and IBM Maximo®, you need a technology partner you can trust to help you realize success. A partner that understands your business processes and the challenges you face in your industry. A skilled partner that can provide you project excellence and can turn your business goals into reality.

Interloc is that partner. For more than a decade, Interloc has successfully applied business-driven technology solutions to every project. Interloc consultants enjoy hundreds of combined years of Maximo experience. In fact many of our consulting staff started implementing Maximo well over 15 years ago. When success with Maximo matters; Interloc is your first choice. Realize Maximo success with consultants that exceed expectations. Every project. Every day.

A Shared Vision

Successful projects start with a shared vision. Interloc believes that the foundation of every successful project is effective partnering with the client. The degree of success can typically be measured by the strength of the combined team. The technology required to meet client needs is rarely in question; it can be delivered. It is ultimately the team culture that determines the success of the project.

Our ensured success depends on engaging every member of the team throughout the process, from front line to upper management. Participation and responsibility within a project team equates to investment. Investment from project team members translates to ownership. And client ownership equates to success.

Over the years, Interloc has assembled one of the finest Maximo teams in the industry. Their collective knowledge is readily shared, which means that all our consultants have access to the vast knowledge base of the company — collaborating openly and regularly to ensure our clients' success.

The Interloc Promise

As Interloc Solutions continues to grow in capability and depth, we commit to remaining sharply focused on the quality and value of our services, providing industry best-practice Maximo guidance to meet the needs of our clients.

Realize Maximo success with Interloc.

About Interloc

Interloc is an IBM OEM and IBM Premier and Gold-Accredited Business Partner that provides innovative consulting services and mobile solutions to make your business successful. 100% dedicated to helping you realize the greatest potential from your Maximo investment, Interloc harnesses Maximo to exceed your business needs.

Life Sciences and Healthcare. Reducing risk, increasing efficiencies, and improving profit margins — while maintaining quality of care. Medical equipment that is always “ready and on call.” Those are the hallmarks of successful Maximo implementations for healthcare. Using the full suite of Maximo for Life Sciences, including Calibration, Maximo ensures that each piece of equipment is ready to do its part not only for healthcare but for life sciences.

Interloc understands this and can provide a Maximo solution that optimizes Maximo reporting for compliance procedures, business processes, and documentation to meet industry standards and requirements -- including FDA 21 CFR Part 11.

This Maximo for Life Sciences and Calibration infrastructure allows you to stay on top of your assets, manage risk, and create work orders to help meet service level agreements to maintain patient safety and enable organizational efficiency.

Manufacturing. Maximo solutions for manufacturers that drive down high inventory costs can result in significant savings to the bottom line. Interloc specializes in helping manufacturing companies improve asset reliability while supporting lean manufacturing.

Whether you are looking to cut costs, eliminate waste or increase operational efficiency, Interloc can get you there with innovative Maximo solutions that provide:

- Complete visibility of assets across site-Integration of commercial, financial and manufacturing processes
- Lowered cost of acquisition, maintenance and disposal
- Visibility into multiple supply chains
- Efficiencies in inventory management and procurement processes

Water and Wastewater. Clean water doesn't just magically happen. Our water and wastewater clients distribute clean water to private and commercial customers, and collect wastewater from customers for sewage treatment. Our clients are required to provide information to their ratepayers, commercial clients, and regulatory agencies.

Interloc delivers Maximo solutions that include:

- Meaningful and intelligent asset hierarchies
- Problem, cause and remedy codes to support failure analysis
- Templates for use in work orders and preventive maintenance work management
- Business process flows documentation used as the foundation for Maximo system design requirements, and to facilitate automation in the case of repetitive business and record management processes
- Support predictive maintenance and reliability centered maintenance

Innovative Solutions that Make Business Sense

Interloc continually strives to provide innovative solutions to our clients. Whether it's introducing drone/wearable technology to providing first-class technical tools to maintaining our Gold technical accreditation, Interloc is dedicated to implementing solutions without compromise.

Unique to Interloc's implementation approach is our development of specific extensions to automated testing tools, such as JUnit and Mockito, to allow them to interact with Maximo. Interloc has also developed a mock framework on top of Mockito that allows for developer unit testing in conjunction with JUnit that results in a significant reduction in testing time.

In addition to conducting test activities, having a central repository to enable tracking of all issue history, status, and reports is crucial to managing successful projects. Issue tracking tools enable a central database to manage the status of issues. An issue-tracking tool allows prioritization and groups issues into a particular product release.

Whether you are considering a new Maximo implementation or extending your current implementation for further integration of Maximo into your business, we will provide innovative Maximo solutions that are tailored specifically for you, our client.

Better Maximo Mobility

Interloc's Mobile Informer platform brings better mobile solutions to your enterprise – providing for 100% user acceptance.

Installed within minutes, Mobile Informer sits inside Maximo; there is no need for additional dedicated middleware. And because Mobile Informer presents itself as just another Maximo application, there is no additional learning curve for your existing Maximo administrators. Your data is completely secure and encrypted all the way from the mobile device to Maximo, eliminating points of vulnerability.

From simple role-based, turn-key apps to purpose-built apps that afford you the ability to mobilize any Maximo process, add-on, or industry solutions, Mobile Informer is better mobility for Maximo.

An Industry Partner

Every industry has its mandates to follow. Whether you have to meet CFR Part 139 inspections, achieve a state of good repair, or meet specific government regulations such as the requirements for property acquisition, maintenance and disposal (FAR 49 and DFARS 252.211), Interloc's consultants stand ready to help you navigate your industry regulations and mandates. We don't just implement Maximo; we implement it with industry best practices so it works best for your business.

Oil and Gas. To meet strict reporting and compliance regulations, Maximo solutions for oil and gas companies must provide a "single version of truth." Historically this "truth" resided in multiple systems, distributed across an organization. Maximo brings all of this information together, in a consolidated system that provides the answers auditors are looking for.

Interloc's best practice approach to oil and gas brings you expertise and experience that helps to provide:

- Visibility into Incidents that occur around your facilities and the Investigations used to prevent future events.
- Thoughtful consideration of potential changes to your facility or operations through a well-developed Management of Change (MOC) process, ensuring that all of the affected parties are informed and training before changes take place.
- The ability to plan and schedule maintenance work that minimizes downtime during planned shutdowns.
- Unprecedented, near real-time insight into inventory and assets with an understanding of precisely the type, location, condition and stock levels of every item, helping to optimize inventory levels and provide significant cost savings.
- Safety assurances and operational efficiency through the proper management of isolations -- elevating Maximo to much more than a standard maintenance tool.

Transportation. Transportation companies are

accountable to the Federal Railroad Administration (FRA) and Federal Transit Administration (FTA), which require all operators to comply with stringent asset and infrastructure inspection and reporting standards. They rely on asset management solutions when scheduling inspections, alerting inspectors when inspections are due, and systematically capturing and reporting the results.

Interloc provides Maximo solutions for transportation clients that include:

- Business requirements and data management to support industry specific and governmental (FRA, FTA) standards and compliance requirements.
- Business requirements and data analysis to meet and create State of Good Repair KPI's that are used to understand the current condition of the fleet, and justify critical additional funding for improvement.
- Creation of extensive fundamentally required Maximo functionality, KPI's and reports to support the transit organization's strategic data management needs.
- Analysis of requirements and structuring of data to support the implementation of Maximo Asset Configuration Manager (ACM) functionality in the rail industry.
- Innovative mobile solutions, like Interloc Mobile Informer empowering a remote workforce

Airports and Aviation. Airports are essentially small cities with highly regulated, complex infrastructures with hundreds of thousands of passengers going through them daily.

Interloc provides Maximo solutions that satisfy the intricate requirements for all of an airport's various business units and takes into account:

- The diversity of not only the work, but the equipment
- The specific maintenance requirements for work and equipment
- The level of FAR reporting, which is among the most demanding of any industry
- Thorough modeling of the airport's entire business operations resulting in the correct Maximo design

This ensures a match between Maximo as the tool used to track, measure, and manage the airport's performance with the ability to capture and analyze this data to further enable intelligent business decisions as the airport grows and improves.

Interloc's 139 Airport Solution is a vertically integrated Maximo and Mobile Informer solution designed specifically for CFR Part 139 inspections. A complete solution, Interloc 139 comes with out-of-the-box data templates, schedules, audit reports and start centers to help make sure that compliance and audit readiness is maintained,

Energy and Utilities. Energy and utility companies generate, transmit, and distribute power harnessed from a variety of sources. They serve clients and residents, report to regulatory bodies, monitor and maintain sensitive equipment and heavy machinery, manage facilities, maintain fleets, own and operate pipelines, and explore alternative

sources of fuel. They need an asset management solution that supports them.

Interloc provides Maximo solutions that include:

- Support for compatible unit estimating (CUE), crew management, tracking of labor skills and certifications, integration with fixed asset accounting, mobile workforce management, design tools and spatial (GIS) enablement.
- Consolidation of multiple work and asset management solutions across business units, including transmission, distribution, power generation, water/wastewater treatment, vehicle fleet, facilities, and IT assets into a single platform and database.

Federal Government. FAR 49. DFARS 252.211, NIST 800.53 (R4). PIV/CAC. ATO. This is the world of the federal government. Interloc understands the business of the federal government and brings a "government-driven" perspective of asset management to every federal project. Our Maximo solutions manage the entire asset management lifecycle, while providing increased visibility and optimized budgets.

For example, no agency wants their authority to operate (ATO) to be revoked, which could happen if implementing a mobile solution that sits outside of Maximo. Interloc understands this and offers the Mobile Informer solution for Maximo. Because Mobile Informer is part of your Maximo infrastructure, as long as your Maximo is in compliance, you need not make any changes. Mobile Informer will achieve ATO.